

# IIoT & Predictive Analytics for Manufacturing Virtual Conference

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Now starting 10am (US Eastern)  
9am (US Central)  
8am (US Mountain)  
7am (US Pacific)

## Market overview

## The current state of IIoT in Manufacturing & Market Trends

Moderator: Lucian Fogoros, IIoT World  
Speaker: Benson Chan, Strategy of Things



### First Session – Market Overview

The current state of IIoT in Manufacturing & Market Trends

Time: 10:00 AM – 10:45 AM (ET)

Moderator: Lucian Fogoros, Co-founder & Managing Editor at IIoT-World

Speaker: Benson Chan, Senior Partner at Strategy of Things



### Second Session - IIoT Platforms

Choosing the Right IIoT Platform Strategy from sensors to data

Time: 10:50 AM – 11:35 AM (ET)

Moderator: Lucian Fogoros, Co-founder & Managing Editor at IIoT-World

Speaker: Aaron Allsbrook, Chief Technology Officer at ClearBlade



**Third Session** - Transform your data into strategic business value with predictive analytics

Time: 11:40 AM – 12:25 PM (ET)

Moderator: Lucian Fogoros, Co-founder & Managing Editor at IIoT-World

Speaker: Serg Posadas, Vice President of Industry Solutions at Clockwork Solutions



### Panel Discussion

Time: 12:30 PM – 1:00 PM (ET)

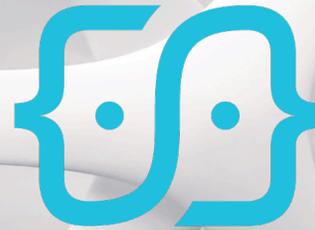
Moderator: Lucian Fogoros, Co-founder & Managing Editor at IIoT-World

Speakers:

Benson Chan, Senior Partner at Strategy of Things

Aaron Allsbrook, Chief Technology Officer at ClearBlade

Serg Posadas, Vice President of Industry Solutions at Clockwork Solutions



# STRATEGY OF THINGS

Benson Chan  
November 14, 2017

# About us



**Strategy of Things helps businesses and enterprises innovate for a hyper connected world.  
We are transformation management consultants advising solution creators and users  
on people, business, strategy, technology and innovation.**

## Advisory

What problems should I solve with IoT and how do I go about it?  
*Strategy and Planning.*

## Research

How do I keep up to date and have the latest best practices?  
*Insights and knowledge transfer.*

## Innovation Lab

How do I know if I am developing the right solutions with the right tools?  
*Rapid prototyping and customer validation.*

## Acceleration

How can I implement and roll out the solution?  
*Implementation, go-to-market and change management.*

# Topics



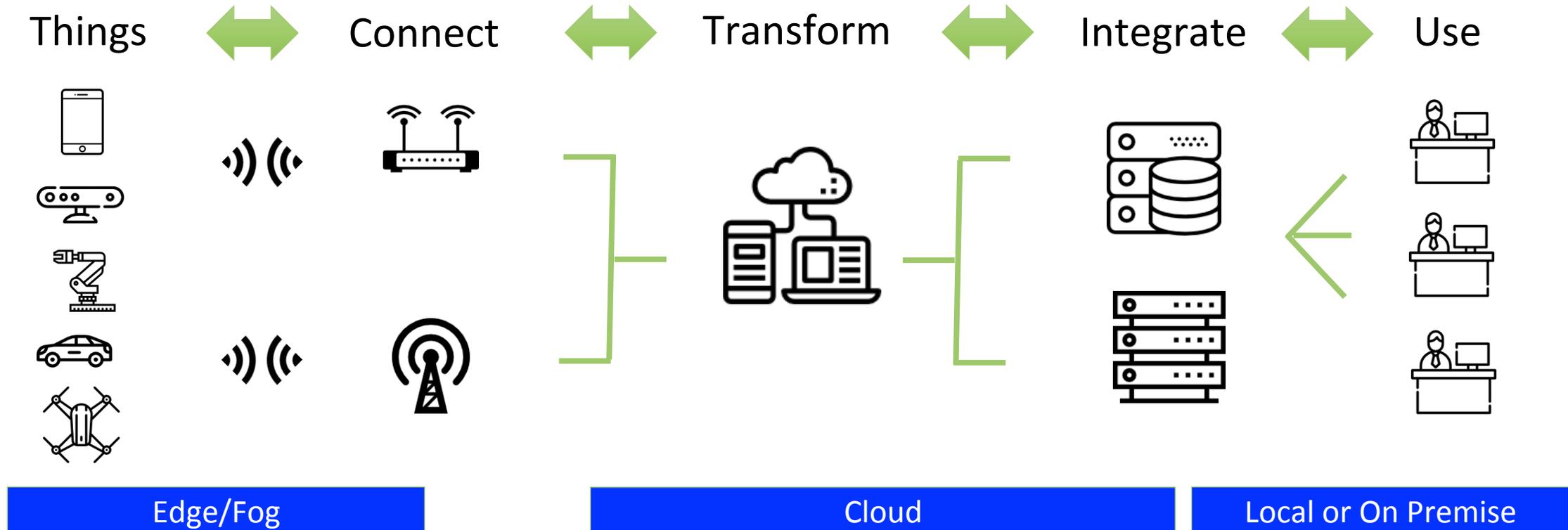
- What is IIoT and why it matters?
- What are we seeing now?
- What should you do now?
- Q&A

# Topics



- What is IIoT and why it matters?
- What are we seeing now?
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# What is the Industrial Internet of Things (IIoT)?



- Things**
- Sensors
  - Actuators
  - Meters
  - Devices

- Edge Mgmt**
- Controllers
  - Processors
  - Storage

- Wireless Technologies**
- Short range (BT, NFC, Wi-Fi)
  - Long range (cellular, LPWAN)
  - Radio

- IoT Platform**
- Collect
  - Normalize
  - Process/Rules/Policies
  - Analyze + Respond
  - AI and automation
  - Store

- Execution Systems**
- Business Applications
  - Operations Applications
  - Industrial Applications

# IIoT is a combination of hardware, software, open standards, connectivity, data and business models



## Use Case/Industry Segments

Manufacturing

Oil and Gas

Smart City

Healthcare

Automotive

Transportation

Enterprise

## Presentation Components

Mobile OS

Web Browser

Virtual Reality

Aug. Reality

Voice Interface

Vehicle Interface

Wearable Interface

## Platform Components

### Infrastructure

- Compute
- Storage
- Database

### Manage Edge

- Register
- Provision
- Monitor/Track

### Manage Data

- Ingest
- Transform
- Store

### Secure

- Access Ctrl
- Authenticate
- Encrypt

### Integrate

- API
- Services

### Optimize

- Rules
- Analytics
- ML/AI

### Operate

- Admin
- Workflow
- Billing

### Build Applications

- Tools & Framework
- Personalize/Rules
- Visualize/Model

### Report

- Metrics
- Logs
- Notifications

## Messaging Protocols

MQTT

REST

CoAP

HTTP

AMQP

DDS

XMPP

WebSocket

Other

## Connectivity and Gateway Components

Wifi

Bluetooth

Zigbee

Z-wave

5G/4G/3G/2G

NB-IoT

Weightless

Symphony

RPMA

SigFox

LoRa

## Devices and Things

Robots

Vehicles

Drones

Edge Platforms

Sensors

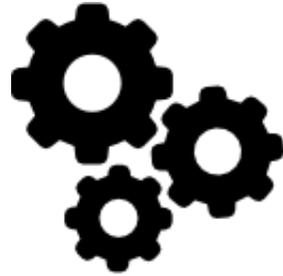
Actuators

Edge Devices

# IIoT vs IoT – key differences in requirements



Secure



Interoperable



Scalable



Precision



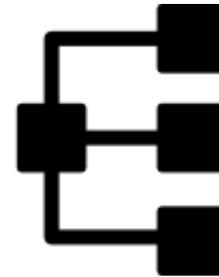
Programmable



Low Latency



Reliable



Fault Tolerant

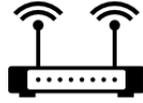


Automated

# IIoT vs M2M/SCADA



IIoT



2 Multiple connectivity options, many to many

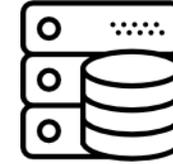


1 Device diversity and scaling



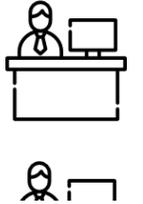
3 Cloud scalability

4 Open standards and interoperability



5 Integration to business systems and corporate IT ecosystem

6 Combine with multiple data sets for higher value analysis and optimization



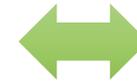
Things



Connect



Transform

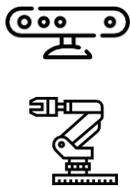


Integrate



Use

M2M/SCADA



Small number of application specific devices



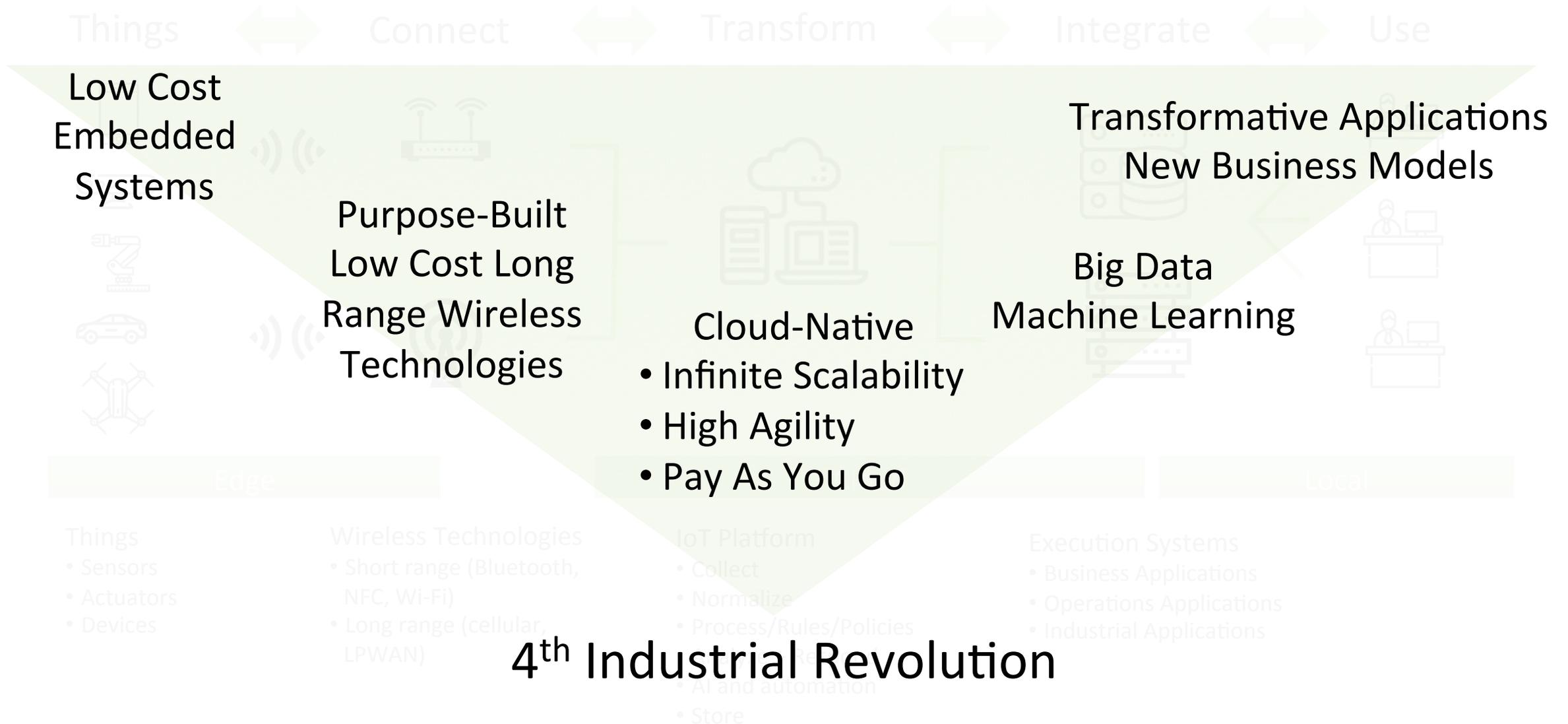
Proprietary networks



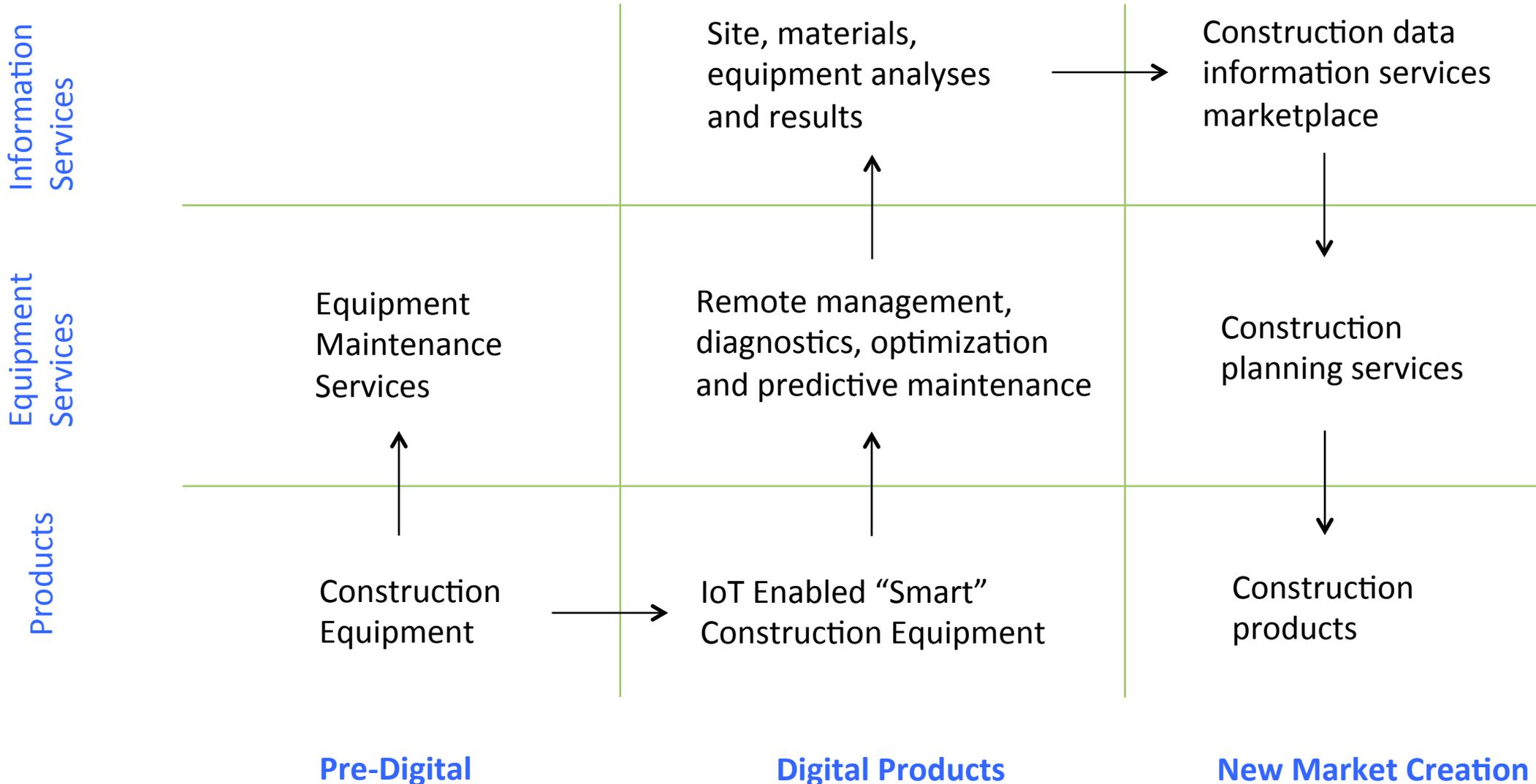
Application specific systems



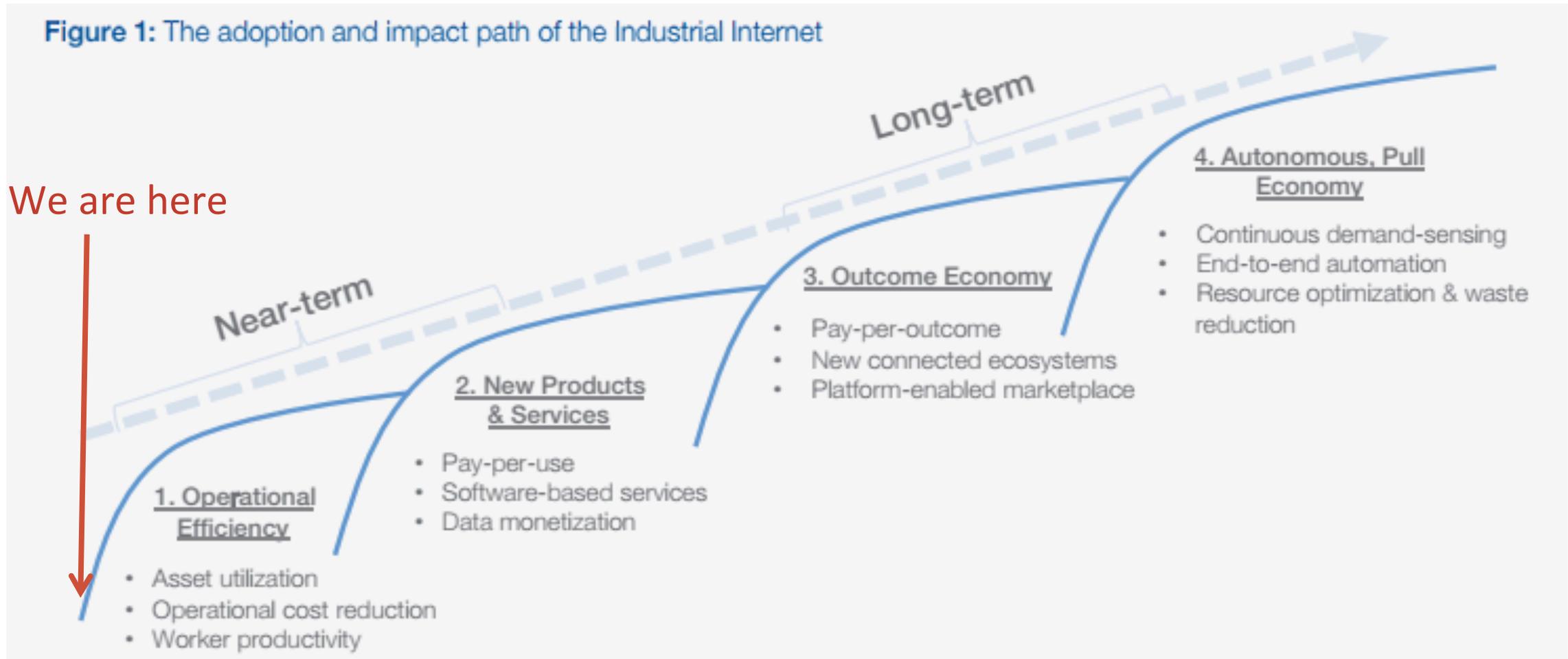
# What's driving IIoT?



# What's so special about IIoT?



# Market states and characteristics



Source: Industrial Internet of Things: Unleashing the Potential of Connected Products and Services  
World Economic Forum report, in collaboration with Accenture, January 2015

# Topics



- What is IIoT and why it matters?
- **What are we seeing now?**
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# IIOT Trends Snapshot



Use Cases



Security



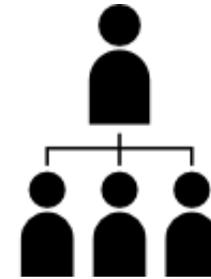
Infrastructure

01100  
10110  
11110

Data Analytics



Connectivity



Organization  
Structure/Skills

# Use Cases – Top Three in Manufacturing



Source                      Produce                      Distribute                      Sell/Market                      Service

Infrastructure and operations

Production Asset Predictive Maintenance

Production Asset Tracking

2

\$45B (2017, IDC)

Efficiency and cost savings

Manufacturing Operations Mgmt - performance optimization and monitoring, planning

1

3

Field Service Maintenance

\$105B (2017, IDC)

New Value Generation

- Solves an immediate problem
- Tangible Value and ROI
- Easy to understand

Total Global Spending in IIoT for Manufacturing = \$183 B, IDC  
<https://www.idc.com/getdoc.jsp?containerId=prUS42799917>

# Infrastructure Trends



## IoT/IIoT Platforms



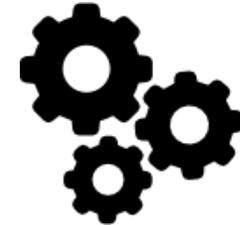
- 450+ platforms (IoT Analytics, 2017)
- “Fragmented” stacks
- “Land grab” among the “horizontal” players
- Ecosystems matter!

## Edge or Fog



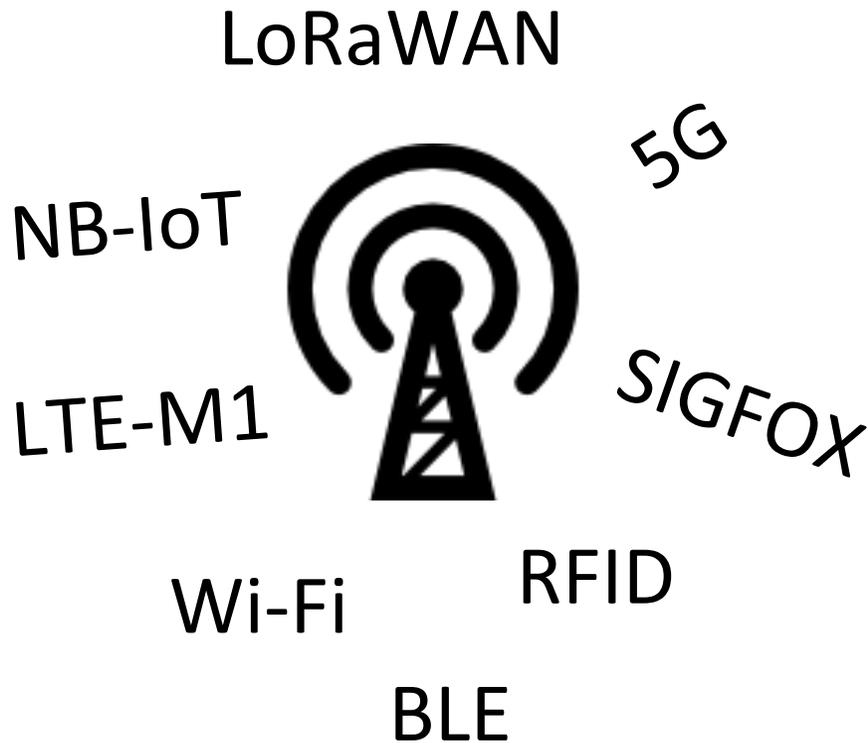
- Increasing attention towards edge processing
- \$18 B by 2022, from \$3.7 B in 2019 (451 Research, 2017)
- Industrial = \$2.3 B by 2022

## Interoperability



- IT/OT convergence
- Industrial Internet Consortium driving collaboration among industry groups
- IIC testbeds, reference architectures

# Connectivity Trends



- No “Silver Bullet” technology that is universal for all use cases
  - Multi-modal approach required
- Low Power connectivity battle brewing
  - SigFox vs LoRaWAN
  - NB-IoT vs LTE-CAT M1
  - LPWAN vs Cellular

# Security Trends



## Ecosystem Responsibility



- Chips --> Cloud
- H/W and S/W
- Policies and regulations
- Security isn't cheap

## Innovative Approaches



- Overlay virtual networks (enclaves)
- Things behavior
- Learning/Adaptive

## Internet of Trusted Things



- Identity Management
- Traceability
- Security platforms

# Data Analytics Trends



## No Data Strategy



- “Collect now, figure out later”
- Most data is never looked at or used
- “I don’t know what I’m looking at”

## Machine Learning



- Everyone has “machine learning”
- Deep learning technologies coming to market

## Edge vs Cloud



- Not everything needs to go to the cloud

# Organizational Structure/Skills



## New Skills



- “Rosetta Stones” – IT, OT and Business
- Digital (S/W, DevOps, Integration)
- Data Science/Analyst
- Security
- Machine Learning

## Organizational



- IIoT transformation office
- Innovation culture
- IT-OT collaboration

## Change Management



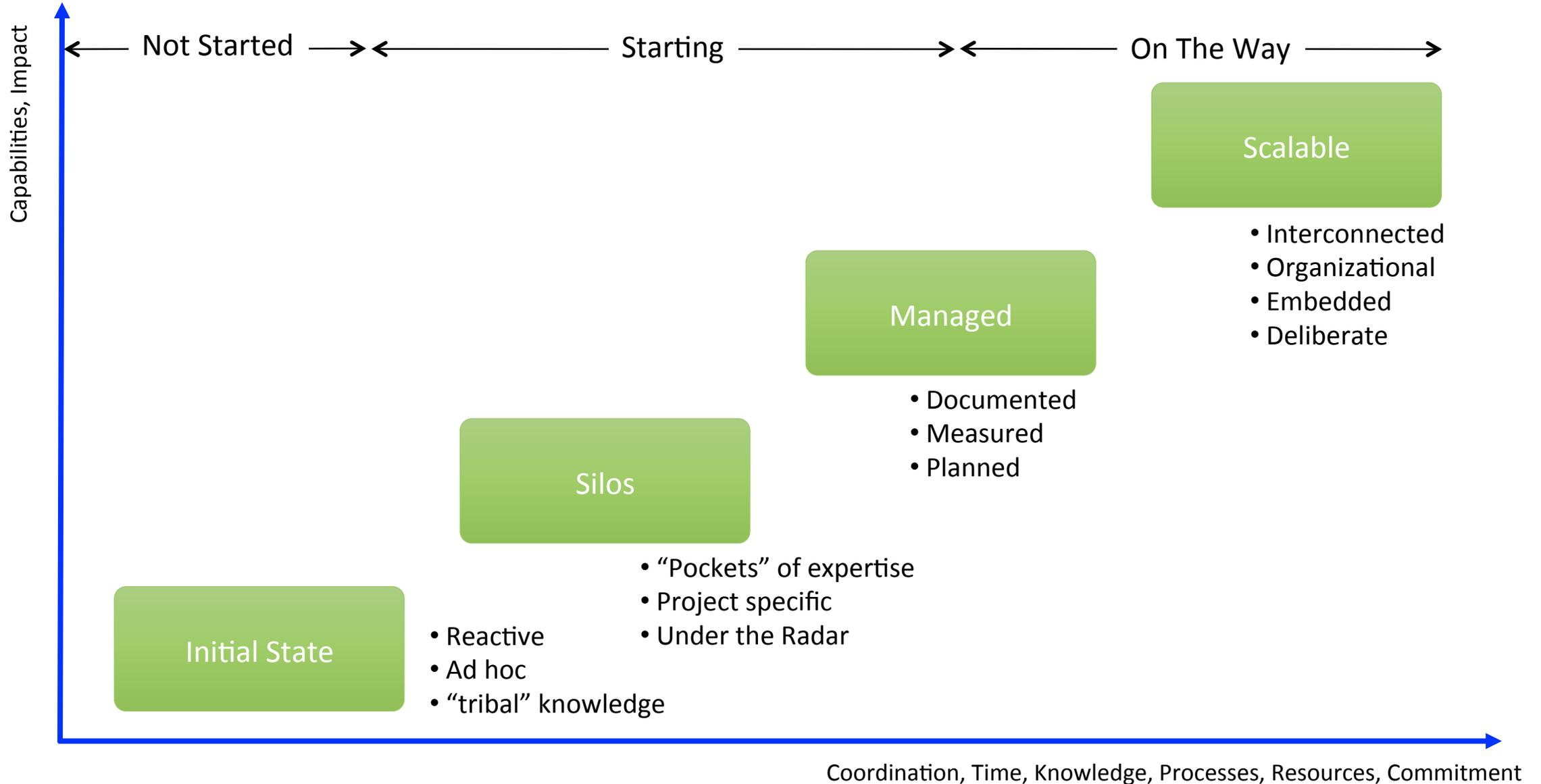
- Change catalysts
- Organizational development

# Topics

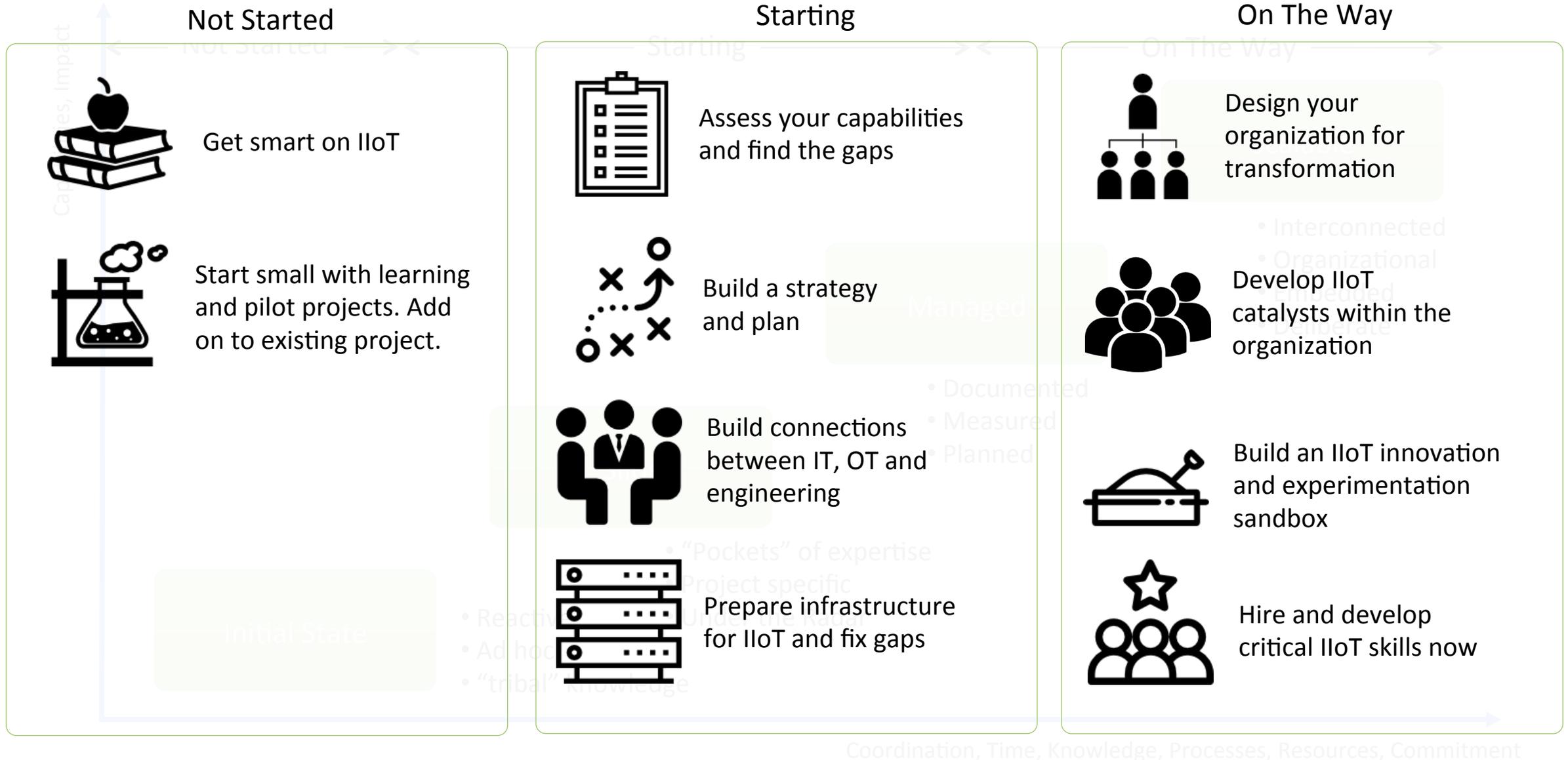


- What is IIoT and why it matters?
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# Developing IIoT competence is a journey



# What you should do now



# Assess your IIoT “readiness” across the organization

## Processes and Policies

- Business
- Manufacturing/Operations
- Channel and Suppliers

## Customers and Markets

- Existing and new customers
- Channels
- Customer success

## Products and Services

- “Product” form factors
- Value consumption models
- Delivery capabilities



## Infrastructure (IT and OT)

- Architecture
- Systems and technologies
- Integration and interoperability
- Cybersecurity

## Financial

- Profitability
- Revenue recognition
- Analytics and optimization

## People

- Specialists (digital, s/w, analytics, security, etc.)
- Skills and training
- Organization (structure, roles, etc.)

## Business Execution

- Vision/Strategy/Execution
- Offerings and services
- Go To Market/Channels

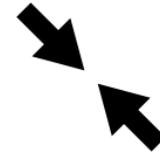
## Legal and Regulatory

- Privacy
- Data security liabilities
- Product/services liabilities

# IIoT project success – ten best practices



Solve a problem people care about



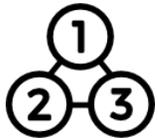
Address resistance to change



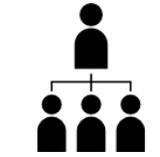
Plan conservatively



Define project success and goals beyond the solution



Fix outdated processes and policies



Drive shared ownership and accountability



Partner for success



Establish a learning culture



Augment your capabilities with outside resources



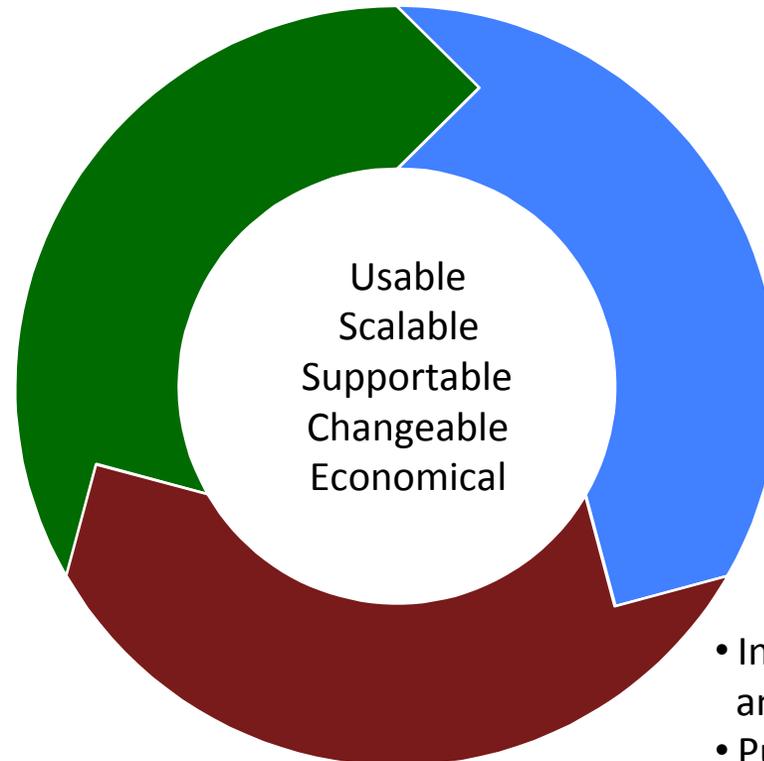
Be flexible and adapt

# Futureproofing your investments



## Plan and Design

|                            | Short Term<br>(1 year) | Med Term<br>(3-5 yrs) | Long Term<br>(5+ yrs) |
|----------------------------|------------------------|-----------------------|-----------------------|
| Do Not Future-proof        |                        |                       |                       |
| Transition when convenient |                        |                       |                       |
| Future-proof               |                        |                       |                       |



## Source and Build

- Stocking of spare units
- Placing large “Last time” orders before solution is EOL
- Sourcing refurbished versions of the solution
- Use leasing as sourcing strategy
- Negotiating contractual arrangements with the vendor to continue the solution line

## Support and Monitor

- Install firmware updates to maximize functionality and extend useful life.
- Purchase warranty and extended warranty and maintenance service contracts to ensure support
- Develop in-house maintenance and repair capability
- Negotiate special one-off engineering support services with the vendor or their designated contractors

Source: [strategyofthings.io/future-proofing-iot](https://strategyofthings.io/future-proofing-iot)

# Questions?



**STRATEGY OF THINGS**

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